Dr. Gurumurthy Kalyanaram (G.K.)

Distinguished Research Professor and Editor

NMIMIS University

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EDUCATION

Ph.D. Massachusetts Institute of Technology, June 1989, Management Science

Dissertation Title: "Empirical Modeling of the Dynamics of the Order of Entry Effect on Market Share, Trial Penetration and Repeat Purchases for Frequently Purchased Consumer Goods"

Dissertation Committee:

Chairperson: Glen L. Urban, David Austin Professor in Management, Emeritus; Dean,

Emeritus; and Chairman, MIT Center for Digital Business Members: John R. Hauser, Kirin Professor of Marketing

John D. C. Little, Institute Professor

Richard L. Schmalensee, Howard Johnson Professor of Economics and Management, Former John C. Head III Dean, MIT Sloan School of Management, and former member of the Council of Economic Advisers to

President George Bush (1989-1991)

Recognitions:

MIT Harold Lobdell Award, 2002

Finalist, Academy of Marketing Science Dissertation Award, 1990

Finalist, American Marketing Association Doctoral Dissertation Award, 1989

M.B.A. University of Texas at Arlington, 1983, Management Science

Recognition: Dean's Honors List, Who's Who Among America

B.E. University of Madras, 1978, Electronics and Communication Engineering

Recognition: Distinguished Alumnus of National Institute of Technology, 2007

EMPLOYMENT

Academic and Leadership Appointments and Experience

Current NMIMS Affiliations

- Distinguished Research Professor
- Editor, Management Review and Economic and Public Policy Journal

Other Current Affiliations

- Academic and Research Advisor:
 - ➤ MIT (Asia School of Business; India initiative)
- GK Educational Services:
 - ➤ Improving Mobility, Productivity and Prosperity in India through Improving Learning Outcomes in Schools in India
 - ➤ Higher Education Counsel, including MIT Open Courseware, MITx and edX
- Research Professor, Tata Institute of Social Sciences, and Professor (Part-time), City University of New York

Academic, Accreditation, Administrative and Programmatic Leadership in US and Abroad (1995 -)

- Founding Director of full-time, Cohort MBA Program; Director of all Masters' Programs (including MS, evening MBA, full-time MBA); Chair, Department of Marketing, The University of Texas at Dallas, 1995-2000
- Program Director of MBA Programs in US and Abroad (Canada, China and Middle-East) and Director of Faculty Research, New York Institute of Technology, 2000-2010
- Associate Dean, Kazakhstan Institute of Management, Economics and Strategic Research, 2010
- Dean, Amrita University, and NMIMS University (India), 2011-2013
- Advisor and Mentor, AACSB Accreditation; Department Chair; and Personnel Committee Member, International University of Japan, 2013-2015
- Advisor, American University of Armenia and The Central Bank of Armenia; and Director of Center of Business Research and Development, 2015
- Advisor, State University of New York, Stony Brook (India Initiative), 2014-2016

Research and Innovation Leadership in US and Abroad (2000 -)

- Director for Faculty Research, New York Institute of Technology, 2000-2010
- Associate Dean for Research, Kazakhstan, 2010
- Dean for University Research (Business, Commerce, Engineering, Pharmacy, Science, Technology), NMIMS University (India), 2011-2013
- Director for Faculty Research and Intellectual Output, International University of Japan, 2013-2015

Representative Responsibilities have included

- Department, College and University operational and strategic leadership
- Resource Development and Fund Raising: Scholarships, Academic Program Research Funds, and Endowments
- Program and Curriculum Development, including joint BS and MBA program (Health Care), and new MBA concentrations: E-Commerce, Healthcare Administration, and Public Policy and Public Service
- Budget/Resource Allocation and Management
- Faculty Research and Publications, Research Colloquia and Seminars, Research Performance Evaluation
- Doctoral Programs, and Chair, Research Committee
- Accreditation (AACSB, EQUIS, ABED NAAC, and NBA accreditations for Business, Engineering and Pharmacy)
- Distinguished Speaker Colloquium/Series
- Significant University and College Committee Leadership Activities (listed later)

Professorial Appointments in US and Abroad (1988 -)

- Full Tenured Professor, Associate Tenured, and Assistant Professor, School of Management, The University of Texas at Dallas, 1988-2001 (on leave, 2000-2001)
- Full Tenured Professor, New York Institute of Technology, 2000-2011 (on leave, 2010-2011)
- Inaugural Endowed Chair and Professor, Kazakhstan Institute of Management, Economics and Strategic Research, 2010
- Full Professor, NMIMS University and Amrita University, India, 2011-2013
- Full Professor, International University of Japan, 2013-2015
- Research Professor, Tata Institute of Social Sciences, 2012 -
- Professor (Part-time), City University of New York, 2013 -

Representative Appointments in Think Tanks, Public Policy and Resource Development Leadership Positions

- Advisor, MIT Global Start-up Workshop, 2015 -
- President and President-elect, Global MIT South Asian Alumni Association, 2010 –
- MIT Capital Campaign Network Committee, 1998-2004
- Texas State Strategic Economic Development Planning Commission, 1998-1999
- Visiting Scholar, The Kennan Institute, The Woodrow Wilson International Center for Scholars, Washington, D.C., 1994.
- Fellow, The Center for Russian and East European Studies, University of Pittsburgh, 1995.

Representative Consulting Practice

Management and Higher Education

- Strategy consulting; and Product, Pricing and Market Entry strategic analyses
- Executive and other Teaching and Seminars; Management and Higher Education consultation (curriculum, programs, administration and research design and organization)
- Consultant, Compucon, Inc. (a subsidiary of A.C. Nielsen, Inc.), Dallas, Texas, 1983-1984

Expert Witness

- Analysis and Insights into economic and/or financial assessment of a firm, a merger, an injury, a process and the like; and/or marketing and/or statistical input in various sectors
- Experience in deposition, arbitration and court testimony in several areas including Education, Energy, Healthcare and Pharmaceutical, and Telecom.
- Representative Expert Testimony provided in: Investigations of 701-TA-514 and 701-TA-1250 by International Trade Commission; Arbitration of UTE v. ZTE; False Claims litigation by US Department of Justice; Fox Broadcasting v. Dish Network

SELECT SIGNIFICANT PROFESSIONAL ACTIVITIES

Professional Organizations (Present and Past Membership Representative Listing)

Member

Academy of International Business; American Economic Association; American Marketing Association; Association of Marketing Science; Association for Public Policy Analysis and Management; The Association for Consumer Research; The INFORMS; New York Academy of Science; The American Association for the Advancement of Science; The American Association for the Advancement of Slavic Studies

Editorial Activities (Present and Past Service Representative Listing)

Editor NMIMS Management Review

Associate Editor Management Science

Editorial Boards International Journal of Research in Marketing

International Journal of Pharmaceutical and Healthcare Marketing

Journal of Indian Business Research

Reviewer American Journal of Agricultural Economics; British Journal of Education,

Society & Behavioral Science; Interfaces; International Journal of Human

Resources Development and Management, International Journal of

Management Review; Journal of Academy of Marketing Science; Journal of Consumer Psychology; Journal of Consumer Research; Journal of Marketing; Journal of Marketing Research; Journal of Retailing;

Management Science; Marketing Science; Strategic Management Journal

Other Professional Activities (Present and Past Activities)

Expert Reviewer Department of Biotechnology, Ministry of Science and Technology,

Government of India

National Academy of Sciences India-SCOPUS Young Scientist Award Reviewer for Tenure and Promotion Decisions in US Universities

Doctoral Committees - Chair and/or Member

Doctoral Dissertations at The University of Texas at Dallas, The University of Texas at Arlington, University of British Columbia,

Montclair State University, Tata Institute of Social Sciences, Kazakhstan Institute of Management, Economics and Strategic Research, and NMIMS

University

Representative Academic

Boards and Activities

MIT Nominating Committee on Corporation Visiting Committee; National Capital Campaign Committee; National Alumni/ae Association Board;

Technology Day Committee; Enterprise Forum Board

Montclair State University Specialist/Visitor

Academic Boards, Department of Management, Konganadu Engineering College, and Department of Management Studies, Avinashalingam

University, Coimbatore

Faculty Advisory Board, Marketing Science Institute

MBA Roundtable, University of Denver

Faculty Advisor, American Marketing Association Chapter, The

University of Texas at Dallas

Representative Corporate

Boards

Director and Advisor, Signion Systems Pvt. Ltd Advisory Board, Strategic Brand Analytics

Representative Other

Activities

Chair, Pricing Track, Academy of Marketing Science Conference, 2015

Faculty Resource, Doctoral Consortia, 2012, 2015 Chair, Technology Conference, Mumbai, India, 2013 INFORMS, Annual Fall Meeting, Dallas, Texas, 1998

Coordinator, "Doing Business in Texas: The Texas Connection," 1995-97

RESEARCH

Research Areas

Product Development and

Strategy

Dynamics of market entry, and underlying behavioral and strategic mechanisms; Competitive dynamics; Enhancing product quality and

customer satisfaction and decreasing the design cycle time

Marketing

Communications, and Impact of Technology on Marketing and Media Effectiveness of different modes and platforms of communication in consumer packaged goods, hi-tech, and service industries; Advertising response effects and function; Impact of technology on marketing and

communications

Consumer Behavior and

Decisions

Pricing strategy, price effects and reference price; Effects of marketing instruments; Individual and group decision-making and choices

Health Care and Market entry and promotion effect

Pharmaceutical Strategy Cross-cultural and global challenges and differences

Organizational Innovation facilitation, turn-over reduction, productivity and satisfaction

Development improvement

Global Economic, Social, Growth, development and market strategies

and Public Policy Geo-political and economic issues Governance and Productivity issues

Social Impact

Education Improving Learning and Intellectual Outcomes, pedagogy, research,

performance systems, and accreditation

Research Articles (Published or Forthcoming)

• Pillai, Kishore Gopalakrishna, Gerard P. Hodgkinson, and Gurumurthy Kalyanaram, "The Negative Effects of Social Capital in Organizations: A Review and Extension," *International Journal of Management Reviews. doi:* 10.1111/ijmr.12085

- Kalyanaram, Gurumurthy and Zaw Zaw Aung, "Value-Added Ecosystem and Customer Experience Enhancement Framework," *Kindai Management Review* (Japan), Vol. 3 (2015), 49-62.
- Kalyanaram, Gurumurthy, "Are there boundary conditions to elements of good governance? A Study of China and India," Accountable Governance for Development, June 2013, 146-167, Published by Institute of Governance Studies, BRAC University (Based on Governance and Public Service Transformation International Conference, Dhaka, UNDP.)
- Kalyanaram, Gurumurthy, "Marketing Dynamics in Technology-Based Companies: Pioneering Advantage, Customer Experience and Adaptive Pricing," Driving the Economy through Innovation and Entrepreneurship: Emerging Agenda for Technology Management, 231-241, July 2012, Published by Springer.
- Chen, Hao, David Ford, Gurumurthy Kalyanaram and Rabi S. Bhagat, "Boundary Conditions for Turnover Intentions: Exploratory Evidence from China, Jordan, Turkey and the United States," The International Journal of Human Resource Management, Vol. 23, No. 4, February 2012, 846-866
- Gurumurthy Kalyanaram and John Phelan, "Effects of Direct-to-Consumer Advertising of Prescription Drugs on Prices," The *Journal of Business and Economic Studies*, Vol. 17, No. 2, Fall 2011, 67-77.
- Gurumurthy Kalyanaram, a book review of "Nudge: Improving Decisions about Health, Wealth, and Happiness by Richard Thaler" *International Journal of Pharmaceutical and Healthcare Marketing*, Vol. 5, No. 4, 2011, 349-352.
- Natarajan, Vivek, James Munch and Gurumurthy Kalyanaram, "Asymmetric Market Reaction to New Product Announcements: A Prospect Theory Approach," *Academy of Marketing Studies Journal*, Volume 14, No. 2, 2010.
- Kalyanaram, Gurumurthy, "The endogenous modeling of the effect of direct advertising to consumers (DTCA) in prescription drugs" *International Journal of Pharmaceutical and Healthcare Marketing*, Volume 3 No. 2, 2009, 137-148.
- Kalyanaram, Gurumurthy, "India's Economic Growth and Market Potential: Benchmarked Against China," *Journal of Indian Business Research*, Volume 1, No.1, 2009, 57-65.

- Kalyanaram, Gurumurthy, "The order of entry effect in prescription (Rx) and the over-the-counter (OTC) pharmaceutical drugs," *International Journal of Pharmaceutical and Healthcare Marketing*, Volume 2 No.1, 2008, 35-46.
- Vakratsas, Demetrios, Gurumurthy Kalyanaram, Fred Feinberg and Frank Bass, "Revisiting the Issue of the Shape of Advertising Response Functions: A Model of Dynamic Advertising Thresholds, *Marketing Science*, 23(1), Winter 2004, 109-119.
- Kalyanaram, Gurumurthy, Frank M. Bass, and Dominique Hanssens, "Advertising," *Encyclopedia of Operations Research and Management Science*, 2003, Published by Springer Science+Business Media.
- Rao, Ram, Demetrios Vakratsas and Gurumurthy Kalyanaram, "Responding to Pioneer," *Marketing Letters*, Vol. 14, No. 3, October 2003, 203-216.
- Kalyanaram, Gurumurthy and Frank M. Bass, "Application of Operations Research and Management Science in Advertising," *Encyclopedia of Operations Research and Management Science*, 2001, Published by Springer Science+Business Media.
- Kalyanaram, Gurumurthy, "Reducing the Time to Market By Overlapping Product Specifications and Development Phases," *Journal of New Product Development and Innovation Marketing*, Vol. 1, No. 3, 1999, 255-270.
- Kalyanaram, Gurumurthy and Raguvir Gurumurthy, "Strategies To Grow and Compete In a Dynamic Marketplace," *Strategy and Business*, Issue 12, 1998, 1-11. (Reprinted in The Capital, Turkey)
- Kalyanaram, Gurumurthy and Viswanathan Krishnan, "Deliberate Product Definition: Customizing the Product definition Process," *Journal of Marketing Research*, Vol. 34, 1997, 276-285.
- B.P.S. Murthi, Kannan Srinivasan, and Gurumurthy Kalyanaram, "Controlling For Observed and Unobserved Managerial Skills in Determining First-Mover Effects on Market Share," *Journal of Marketing Research*, Vol. 33, 1996, 329-336.
- Kalyanaram, Gurumurthy and Frank M. Bass, "Application of Operations Research and Management Science in Advertising," *Encyclopedia of Operations Research and Management Science*, edited by Saul Gass and Carl Harris, 1996, 1-4.
- Kerin, Roger, Gurumurthy Kalyanaram, and Dan Howard, "Product Hierarchy and Brand Strategy Influences on the Order-of-Entry Effect for Consumer Package Goods," *Journal of Product Innovation Management*, Vol. 13, 1996, 21-34.
- Kalyanaram, Gurumurthy and Russell Winer, "Reference Price and Asymmetric Price Response Effects: Empirical Generalizations and Future Research," *Special issue of Marketing Science*, Vol. 14, No. 3 (b), Summer (1995), 212-221. (Reprinted in Stores, April 1996, The Center for Retailing, University of Florida)
- Kalyanaram, Gurumurthy, William T. Robinson, and Glen L. Urban, "Order of Market Entry: Established Empirical Generalization, Emerging Generalizations, and Future Research," *special issue of Marketing Science*, Vol. 14, No. 3(b), Summer (1995), 161-169.
- Kalyanaram, Gurumurthy, and John D.C. Little, "An Empirical Analysis of Latitude of Price Acceptance in Consumer Package Goods," *Journal of Consumer Research* (December), Vol. 21, 1994, 408-418.
- Robinson, William T., Gurumurthy Kalyanaram, and Glen L. Urban, "First-Mover Advantages from Pioneering New Markets: A Survey of Empirical Evidence," *Review of Industrial Organization (Journal of the Industrial Organization Society)*, Vol. 9, 1994, 1-23.

- Kalyanaram, Gurumurthy and Dick R. Wittink, "Heterogeneity in Entry Effects Between Nondurable Consumer Product Categories," *International Journal of Research in Marketing*, 11, June 1994, 219-231.
- Kardes, Frank R., Gurumurthy Kalyanaram, Murali Chandrashekaran, and R. Dornoff, "Brand Retrieval, Consideration Set Composition, Consumer Choice, and the Pioneering Advantage," *Journal of Consumer Research*, Vol. 20, (June) 1993, 62-75.
- Kardes, Frank R. and Gurumurthy Kalyanaram, "Order of Entry Effects on Consumer Memory and Judgment: An Information Integration Perspective," *Journal of Marketing Research*, Vol. 24, (August) 1992, 343-357.
- Kalyanaram, Gurumurthy and Glen L. Urban, "Dynamic Effects of the Order of Entry on Market Share, Trial Penetration, and Repeat Purchases for Frequently Purchased Consumer Goods," *Marketing Science*, Vol. 11, No. 3, (Summer) 1992, 235-250. Finalist, John D.C. Little Best Paper Award.
- Basu, Amiya and Gurumurthy Kalyanaram, "On the Relative Performance of Linear Versus Nonlinear Compensation Plans," *International Journal of Research in Marketing*, 7 (2, 3), December 1990, 171-178.

Peer-Reviewed Conference Proceedings and Other Publications

- Kalyanaram, Gurumurthy, Peter S. H. Leeflang, and Kishore Gopalakrishna Pillai, "The Effect of Prices on the Prescription Behavior of Pharmaceuticals, Proceedings, Academy of Marketing Science, 2016, DOI: 10.1007/978-3-319-11815-4_250 (Let's Get Engaged! Crossing the Threshold of Marketing's Engagement Era, pp.855-856).
- Kalyanaram, Gurumurthy, Gordhan Saini and Arvind Sahay, "Latitude of Quantity Acceptance: Conceptualization and Empirical Validation," forthcoming, Proceedings, Academy of Marketing Science, 2015.
- Kalyanaram, Gurumurthy, "Democratization of High-Quality Education and Effective Learning in India," Association of India Universities (89th Annual Meeting), Volume 53, No. 20, May 2015.
- Kalyanaram, Gurumurthy, "Are there boundary conditions to elements of good governance? A Study of China and India," Governance and Public Service Transformation International Conference Proceedings, Dhaka, publication by UNDP, December 2012.
- Baikenova, Zhansulu, Dilbar Gimranova, Alma Alpeissova and Gurumruthy Kalyanaram,
 "Pharmaceutical Industry Management Challenges in Kazakhstan, Business and Health Administration Conference Proceedings, Chicago, March 2012.
- Kalyanaram, Gurumurthy, Demetrios Vakratsas and Mala Srinivasan, "Price effects on physician prescription behavior, Business and Health Administration Conference Proceedings, Chicago, March 2012 (The paper was adjudged to be the best paper in the track).
- Kalyanaram, Gurumurthy, and G.Sandhya, "Customer-Driven Innovation: A Conceptual Model," International Conference on Global Business and Economic Development (SGBED) Proceedings, July 2011.
- Kalyanaram, Gurumurthy, Deepak Gupta et. al., "The effect of direct advertising to consumers (DTCA) on Market Share and Quantity in pharmaceutical drugs, and Consumer Welfare," Business and Health Administration Conference Proceedings, Chicago, March 2011 (The paper was adjudged to be the best paper in the track).
- Kalyanaram, Gurumurthy, and P. Balasubramanian, "The effect of direct advertising to consumers (DTCA) in prescription pharmaceutical drugs, and Consumer Welfare," Northeast Business and Economics Association Conference Proceedings, Morris Town, NJ, September 2010.

- Kalyanaram, Gurumurthy et. al., "An Economic Growth Model for Kazakhstan: Lessons from Economic Experiments," Conference Proceedings in Honor of Professor Uraz Baymuratov, Fall 2010.
- Kalyanaram, Gurumurthy, "An Empirical Study of the Interaction between Direct Advertising to Consumers (DTCA) and Price in Pharmaceutical Drugs," Society for Marketing Advances Conference Proceedings, New Orleans, LA, November 2009, pp. 206-208.
- Ford, and Gurumurthy Kalyanaram, "What triggers turnover intention? A comparative exploratory study of China, Jordan, Turkey, and the United States," 13th Biennial Eastern Academy of Management International Conference Proceedings, Rio de Janeiro, Brazil, pp. 363-401, June 2009.
- Kalyanaram, Gurumurthy, "The Effect of Direct Advertising to Consumers (DTC) in Pharmaceutical Drugs: Is there an Effect on Market Share?," Society for Marketing Advances Conference Proceedings, St. Petersburg, FL, November 2008, pp. 262-264.
- Kalyanaram, Gurumurthy, "User Care and Experience as Value Drivers: A Conceptual Model for High-Technology Products and Services," Proceedings of International Symposium on Management, Engineering and Informatics, June 2008.
- Vakratsas, Demetrios and Gurumurthy Kalyanaram, "Competitive and Marketing Mix Effects on Market Share Volatility," European Marketing Academy (EMAC) Conference Proceedings, May 2000, Rotterdam, The Netherlands.
- Kalyanaram, Gurumurthy, "A Process Design Model and an Application," Conference Proceedings of International Conference on Management of Engineering and Technology, 1997, 956-957.
- Kalyanaram, Gurumurthy and Brian Altman, "An Overview of Russian Timber Industry," Case Studies on Russian Economic Transformation, Edited by Bob Donnorummo, Center for Russian and East European Studies, University of Pittsburgh, 1996.
- Kalyanaram, Gurumurthy and Vassily Okorokov, "Energy Policy and Politics in Russia," The Kennan Institute, The Woodrow Wilson International Center for Scholars, Washington, D.C., 1994.
- Kalyanaram, Gurumurthy, and Yuri Anatoly Sokolov, "Privatization in Russia: The Current Status and the Future Prospects," The Woodrow Wilson International Center for Scholars, 1992.

Other Scholarly Publications

- Kalyanaram, Gurumurthy, "Master Disruption," Higher Education (published by *Times of India*), pages 23-26, February 2016.
- Kalyanaram, Gurumurthy, "Why South Asia's Rise Should Interest the U.S.", The Wilson Quarterly, Winter 2016. http://wilsonquarterly.com/quarterly/the-post-obama-world/why-the-rise-of-south-asia-should-interest-the-u-s/
- Kalyanaram, Gurumurthy, "On China, India, Global Economy and Globalization," *NMIMS Management Review*, Vol. XXXVIII (August-September), 2015, 37-52.
- Kalyanaram, Gurumurthy, "Democratization of High-Quality Education and Effective Learning, *NMIMS Management Review*, Vol. XXV, April-May 2015, 7-11.
- Kalyanaram, Gurumurthy, "Higher Education in India: Institutional Excellence Beyond Traditional Metrics of Quality," NMIMS Management Review, Vol. XXV, January-February 2015, 7-11.
- Kalyanaram, Gurumurthy, "Growth and Governance, and Strategic Paradox of Global Integration and Local Adaptation," *NMIMS Management Review*, Vol. XXIV, October-November 2014, 7-9.

- Kalyanaram, Gurumurthy, "On Diversity in Higher Education," *NMIMS Management Review*, Vol. XXIV, April-May 2014, 8-10.
- Kalyanaram, Gurumurthy, "On Evolution of Marketing Science," *NMIMS Management Review*, Vol. XXIII, October-November 2013, 7-10.
- Kalyanaram, Gurumurthy, "On Behavioral Economics," *NMIMS Management Review*, Vol. XXIII, April-May 2013, 7-8.
- Kalyanaram, Gurumurthy, "On Good Governance," *NMIMS Management Review*, Vol. XXII, October-November 2012, 7-8.
- Kalyanaram, Gurumurthy, "On Global Markets," *NMIMS Management Review*, Vol. XXII, August 2012, 7-8.

Projects and Papers (In Progress)

- Research Project, "The Forefront of Global Competition," with Professor Toshiro Wakayama, Funded by International University of Japan.
- Research Project, "Are Good Governance and Growth Endogenous? An Examination of China and India," with Professor N.S. Cooray, Funded by International University of Japan.
- Saini, Gordhan, Anand Gopal, Nisha Kumari, and Gurumurthy Kalyanaram "Toward Creating a Composite Measure of Best Employer Brand."
- Saini, Gordhan, Arvind Sahay and Gurumurthy Kalyanaram "An Empirical Study of Latitude of Quantity Acceptance."
- Kalyanaram, Gurumurthy and Glen Urban, "Endogenous Modeling of Late Entry Penalties for Packaged Goods," MIT working paper.
- Kalyanaram, Gurumruthy, Avinandan Mukherjee and Brian Gelso, "Non-market Valuation and Ethical Preferences: A Study of Choices in Public Goods."
- Kalyanaram, Gurumurthy, Demetrios Vakratsas, Peter Leeflang and Kishore Gopalakrishna Pillai, "Asymmetries in price and brand loyalty effects in the prescriptions by HMO non-HMO physicians."
- Kalyanaram, Gurumurthy and Raguvir Gurumurthy, "User Care and Experience as Value Drivers: A Conceptual Model for High-Technology Products and Services."
- Kalyanaram, Gurumurthy and Brian Gelso, "Stated and Revealed Preference in Choice of Public Goods."
- Kalyanaram, Gurumurthy and Vivek Natarajan, "The intellectual structure of marketing and service marketing: An Authors' Co-Citation Analyses."
- Kalyanaram, Gurumurthy, David Ford and Hao Chen, "Locus of Control and Well Being at Work Revisited: Exploring Relationships in China, Jordan, Turkey and the United States."
- Kalyanaram, Gurumurthy and Vivek Natarajan, "Hirsch Index, Impact of Research and Citation Analyses: Theory and Empirical Validation."

Unpublished Working Papers

- Kalyanaram, Gurumurthy and Glen L. Urban, "Late Entry Penalties in Packaged Goods: How Do Firm's Earnings and Size Moderate the Effect?" 1995.
- B.P.S. Murthi and Gururmurthy Kalyanaram, "An Empirical Analysis of Asymmetry in Latitude of Price Acceptance" 1994.
- Kalyanaram, Gurumurthy, "Heterogeneity in Entry Effects in Trial and Repeat in Consumer Goods Categories," October 1993.
- Kalyanaram, Gurumurthy, "Determinants of the Quality of Service in Airlines," May 1992.

• Kalyanaram, Gurumurthy, and John D.C. Little, "A Price Response Model Developed From Perceptual Theories," June 1989.

Doctoral Students and Dissertations

- Shweta Maheshwari, currently working on doctoral thesis, NMIMS University.
- Aditya Bali (Co-chair), "Relationship of Indian Philosophical Thought on Business Decisions," graduated in 2016 from NMIMS University, Standard Chartered Bank.
- Smita Mazumdar, "Impact of Corporate Debt Restructuring on Indian Firms," graduated in 2016 from NMIMS University, Assistant Professor, NMIMS University.
- Naz Onel (External Examiner), "Antecedents of Environmentally Sensitive Consumer Behaviors: An Investigation of Goal Framing Theory, graduated in May 2014 from Montclair State University, Instructor, Montclair State University.
- Venkatesha R. Murthy (External Examiner), "Integration of Economic and Social Actions in Small Businesses: People's Engagement in Small Businesses and Establishment of Buyer-Supplier Relations," graduated in September 2012 from Tata Institute of Social Sciences, currently teaches in IIM Rohtak.
- Yulia Frolova, "An Exploratory Study in Kazakhstan: Attributes leading to increased productivity and satisfaction," graduated in November 2010 from Kazakhstan Institute of Management, Economics and Strategic Research; Assistant Professor, Kazakhstan Institute of Management, Economics and Strategic Research.
- Vivek Natarajan, "New Product Development Process: An Archival Study," graduated in May 2006 from The University of Texas at Arlington; Assistant Professor, Lamar University, Texas.
- Victoria Gylys, "Identification of Adoption Takeoff and the Influence of Exogenous Variables," graduated in May 2002 from The University of Texas at Dallas; Management Consultant.
- Kwangpil Chang (External Examiner), "The Impact of Heterogeneity in Purchase Timing and Price Responsiveness on Estimates of Sticker Shock Effects; graduated in 1999 from University of British Columbia; Assistant Professor, University at Seoul.
- Tarun Dewan (Co-Chair of the committee), "A Framework for Analyzing Competitive Equilibrium Promotional Strategies for Two-Brand, two-Category Retailers", graduated in August 1999 from The University of Texas at Dallas; Assistant Professor at University of Toronto.
- Nagasimha Kanagal, "Long run equilibrium and its impact on brand choice and market share analysis," graduated in 1997 from The University of Texas at Dallas; Assistant Professor, Indian Institute of Management, Bangalore, India.
- Christon K. Cheung, "Model of Entry Strategies and Sales Forecasting for High-Tech Product Categories with Multiple Standards," graduated in May 1996 from The University of Texas at Dallas; A.C. Nielsen, Inc.
- Subhashri Srinivasan, "Managerial Issues in Franchising: Flexibility, Coordination and Control," graduated in August 1995 from The University of Texas at Dallas; Assistant Professor at Carnegie Mellon University.
- Demetrios Vakratsas, "Effects of Deals on Purchase Acceleration: An Investigation of Heterogeneity Issues," graduated in December 1994 from The University of Texas at Dallas; Post Doctoral Fellow, London Business School.
- Lakshmi Achal, "Product Line Decision Under Uncertainty and Consumer Heterogeneity," graduated in December, 1994 from The University of Texas at Dallas; Marketing research consultant (Pharmaceutical Industry).

- Ramesh Arjunji, "Retailer's Optimal Response to Trade Deals: An Analysis Under Uncertainty," graduated in May 1994 from The University of Texas at Dallas; Assistant Professor at Yale University.
- Trichy Krishnan, "Optimal Marketing Mix Policies for New Product Introduction," graduated in February 1993 from The University of Texas at Dallas; Assistant Professor in Nijenrode.
- Jim Stewart, "Expert Systems in Marketing--New Product Design," graduated in May 1992 from The University of Texas at Dallas; Consultant.
- Giles D'Souza, "Advertisement and Formation of Consumer Preferences," graduated in May 1991 from The University of Texas at Dallas; Assistant Professor at University of Alabama.
- V. Padmanabhan Iyer, "Issues in Pricing Theory," graduated in December 1990 from The University of Texas at Dallas; Assistant Professor at Stanford Graduate School of Business.

Representative Research Grants

- National Science Foundation, US
- NTT, Japan
- International University of Japan
- Rebel Digital
- Deloitte Management Consulting
- National Bureau of Economic Research
- Signion Systems, Inc.
- New York Institute of Technology
- Grants from Marketing Science Institute, Cambridge
- Booz-Allen and Hamilton, Inc
- General Foods, Inc
- International Data Corporation
- Iridium Corporation
- American Airlines
- The University of Texas at Dallas
- Center for Russian and East-European Studies, Pittsburgh
- The Woodrow Wilson Center for International Scholars, Washington, D.C.
- MIT, Cambridge
- National Cash Register, Ohio
- National Economic Research Associates

Opinions, Citations, Commentaries and Interviews in Press/Media

- Print Media: The Dallas Morning News; The Fort Worth Star Telegram; The Houston Chronicle; The Journal of Commerce; The New York Newsday; The Shreveport Times; Inside Collin County Business; The New York Times; The Wall Street Journal; Wireless Week; Business News; The Business Standard; Business Today; Daily Pioneer; Economic Times; India Abroad; India Today; Rediff India; The Indian Express; The Times of India, The Free Press Journal.
- Radio and Television: Amrita TV; TV ABC affiliate in Dallas; TVCBS affiliate in Dallas; TV Asia Channel in New York; Radio AM 1150 in Dallas; Radio ABC affiliate in Dallas; Radio WBAP 820.

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CONFERENCE PRESENTATIONS and PARTICIPATION

- Academy of Marketing Science, Bari, Italy, "An Empirical Study of Latitude of Quality Acceptance" (July 2015)
- Marketing Science, Emory University, Atlanta, GA, "Evaluation of Public Goods" (June 2014)
- Academy of Marketing Science, "The Effect of Prices on the Prescription Behavior of Pharmaceuticals" (May 2014)
- Northeast Business and Economics Association Conference Proceedings, Bretton Woods, NH, "An Empirical Analysis of Asymmetry in Latitude of Price Acceptance" (November 2013).
- Ravensburger Industriegespräche Conference, Germany, "New Market Development and Market Entry Strategies" (October 2013).
- International Conference on Governance and Public Service Transformation in South Asia, Dhaka, "Institution Building, Inclusive Growth and Accountability: A Study of China and India" (December 2012).
- International Conference on Technology Management, Indian Institute of Science, Bangalore, "Marketing Dynamics in Technology-Based Companies: Pioneering Advantage, Customer Experience and Adaptive Pricing" (July 2012).
- 32nd Annual International Symposium on Forecasting, Boston, "Forecasting the Decision of a Firm: When to Litigate the Patent's Expiry Date and When to Introduce Next Innovation," with Tapan Bagchi (June 2012)
- Best Practices for enhancement of Institutional Quality and Excellence, Nirma University, Ahmedabad, "Institutional Excellence Beyond Traditional Metrics of Quality," with Rajan Saxena (May 2012)
- Business and Health Administration Conference, Chicago, "Pharmaceutical Industry Management Challenges in Kazakhstan," with Baikenova, Zhansulu, Dilbar Gimranova, and Alma Alpeissova (March 2012)
- Business and Health Administration Conference, Chicago, "Price effects on physician prescription behavior," with Demetrios Vakratsas and Mala Srinivasan (March 2012).
- International Marketing Conference, IIM Lucknow, "Evolution of GSM Market Technology in India: A Bass Model Approach," with James Sund, Vivek Natarajan and Tejinder Sharma (January 2012)
- The Association to Advance Collegiate Schools of Business (AACSB) Conferences and Workshops (2011, 2012)
- European Foundation for Management Development (EFMD) Conferences and Workshops (2011)
- International Conference on Global Business and Economic Development (SGBED), Singapore, "Customer-Driven Innovation: A Conceptual Model," with G. Sandhya (July 2011)
- Kazakhstan Institute of Management, Economics and Strategic Research, Kazakhstan, "Innovative Teaching Methodology: Leadership Development Program," with Dilbar Gimaranova et. al. (April 2011)
- Business and Health Administration Conference, Chicago, The effect of direct advertising to consumers (DTCA) on Market Share and Quantity in pharmaceutical drugs, and Consumer Welfare," with Deepak Gupta et. al. (March 2011).
- Northeast Business and Economics Association Conference Proceedings, Morris Town, NJ, "The effect of direct advertising to consumers (DTCA) in prescription pharmaceutical drugs, and Consumer Welfare," with P. Balasubramanian (September 2010).
- Society for Marketing Advances, New Orleans, "An empirical study of the interaction between advertising and price in pharmaceutical drugs," (November 2009)

- Allied Academies Conference, New Orleans, "Asymmetric market reactions to new product announcements," with Vivek Natarajan (October 2009)
- "Asymmetries in the effects of marketing instruments between managed care (HMO) and non-managed care (non-HMO) physicians in the prescription of brand-name drugs," John D.C. Little Festschrift (June 2009)
- 13th Biennial Eastern Academy of Management International Conference Proceedings, Rio de Janeiro, Brazil, "What triggers turnover intention? A comparative exploratory study of China, Jordan, Turkey, and the United States," with Hao Chen and David L. Ford (June 2009).
- Academy of International Business Annual Meeting, San Diego, CA, "The job satisfaction-turnover intentions relationship revisited: Exploratory evidence from China, Jordan, Turkey, and the United States," with Hao Chen and David L. Ford (June 2009).
- Marketing Science Conference, Ann Arbor, MI, "Asymmetries in price and brand loyalty effects in the prescriptions by HMO non-HMO physicians," with Santha Ramakrishnan (June 2009).
- Society for Marketing Advances, St. Petersburg, FL, "The Effect of Direct Advertising to Consumers (DTC) in Pharmaceutical Drugs: Is there an Effect on Market Share?," (November 2008)
- Marketing Science Conference, Vancouver, "An assessment of top economists/marketing scholars based on Hirsch Index," (June 2008)
- Product Development Management Association (India) "Asymmetric Market Reactions to New Product Announcements," Bangalore, India with Vivek Natarajan (December 2007)
- Oxford Business and Economics Conference, Oxford University, "Customer Experience Value Driver Framework," (June 2007)
- Marketing Science Conference, Pittsburgh (June 2006)
- Marketing Science Conference, Atlanta (June 2005)
- MIT Sloan Buck Weaver Marketing Science Conference, 2004, 2005, 2006, 2007, and 2008
- Marketing Science Conference, Los Angeles, "Incremental and Radical Brand Innovations in Consumer Packaged Goods," with Suman Basuroy (June 2000)
- Marketing Science Conference, Los Angeles, "Competitive and Marketing Mix effects on Market Share Volatility," with Demetrios Vakratsas (June 2000)
- Marketing Science Conference, Syracuse, NY, "An Empirical Analysis of Asymmetry in Latitude of Price Acceptance," with B.P.S. Murthi (May 1999)
- Marketing Science Conference, INSEAD, Fontainbleau, "The Shape of Advertising Response Functions Revisited," with Demetrios Vakratsas and Frank Bass (July 1998)
- Marketing Science Conference, Berkeley, CA, "Customizing the Product Definition Process," with Viswanathan Krishnan (March 1997)
- INFORMS National Meeting, Atlanta, Georgia, "Process Design: Model, Calibration and the Product-Process Interface," (November 1996)
- Marketing Science Conference, Gainseville, Florida, "Deliberate Product Definition: Customizing the Product Definition Process," with Viswanathan Krishnan (March 1996)
- Winter American Marketing Association, Hilton Head, "Controlling for Observed and Unobserved Managerial Skills in Determining Order-of-Entry Effects on Market Share," with B.P.S. Murthi and Kannan Srinivasan (February 1996)
- Marketing Science Conference, Sydney, Australia, "Finalizing Product Decisions Closer to Market," with Viswanathan Krishnan (July 1995)
- ORSA/TIMS Joint Meeting, Los Angeles, California, "Finalizing Product Decisions Closer to Market Launch by Overlapping Product Specification and Development Phases," with Viswanathan Krishnan (April 1995)

- ORSA/TIMS Joint National Meeting, Detroit, Michigan, "Controlling for Observed and Unobserved Managerial Skills in Determining Order-of-Entry Effects on Market Share," with B.P.S. Murthi and Kannan Srinivasan (November 1994)
- Marketing Science Conference, Tucson, Arizona, "Managing the Trade-Off Between Up-to-date Customer Input and Early Market Entry: Overlapping Marketing and Product Development," with Viswanathan Krishnan (March 1994)
- ORSA/TIMS Joint National Meeting, Phoenix, Arizona, "Heterogeneity in Entry Effects" (November 1993)
- Marketing Science Conference, St. Louis, "A Three-Stage Model of Pioneering Advantage," with Frank Kardes, Murali Chandrashekharan and Ronald Dornoff (March 1993)
- ORSA/TIMS Joint National Meeting, San Francisco, CA, "Brand Retrieval, Consideration Set Composition, Consumer Choice, and the Pioneering Advantage," with Frank Kardes, Murali Chandrashekaran and Ronald Dornoff (November, 1992)
- Marketing Science Conference, London, "Empirical Analysis of the Entry Effects When Failures are Considered," (July 1992)
- ORSA/TIMS Joint National Meeting, Anaheim, CA, "Estimating the Order of Entry Effect on the Market Shares of Frequently Purchased Consumer Goods with Endogenous Effects of Marketing Variables and Entry," (November 1991)
- ACR Conference, Chicago, IL, "Consumer's Consideration Set and the Pioneering Advantage," with Frank Kardes (October 1991)
- Marketing Science Conference, Wilmington, DE, "Entry Effect Among Survivors and Failures," with Frank Bass (March 1991)
- Marketing Science Conference, Wilmington, DE, "Order of Entry Effects on Recall, Consideration and Preference Sets," with Frank Kardes (March 1991)
- ORSA/TIMS Joint National Meeting, Philadelphia, PA, "Effects of Order of Entry on Consideration Set Composition," (October 1990)
- Marketing Science Conference, Urbana-Champaign, IL, "Empirical Analyses of the Effects of Price and Promotion Competition on the Order of Entry," with Glen Urban (March 1990)
- Marketing Science Conference, Urbana-Champaign, IL, "Order of Entry Effects on Brand Attitude Polarization and Persistence," with Frank Kardes (March 1990)
- Marketing Science Conference, Urbana-Champaign, IL, "Rediscovering the Demographic File: An Analysis of Systematic Differences in Household Brand Choice Behavior," with Dan Putler (March 1990)
- ORSA/TIMS Joint National Meeting, New York City, NY, "Estimation of Competitive Promotion Conjectures," with Wujin Chu (October 1989)
- ORSA/TIMS Marketing Science Conference, Raleigh-Durham, NC, "Empirical Modeling of the Dynamics of the Order of Entry Effect on Market Share, Trial Penetration, and Repeat Purchases for Frequently Purchased Consumer Goods," with Glen Urban (March 1989)
- ORSA/TIMS Joint National Meeting, Denver, CO, "Dynamics of the Order of Entry Effect: Share, Trial, Repeat, and Competitive Effects," with Glen Urban (October 1988)
- ORSA/TIMS Marketing Science Conference, Seattle, WA, "Simple Linear Salesforce Compensation Plans," with Amiya Basu (May 1988)
- ORSA/TIMS Joint National Meeting, Miami, FL, "A Model of Salesforce Compensation," with Amiya Basu (October 1986)
- Behavioral Decision Research Conference, Ithaca, NY, "A Pricing Model Based on Theories of Perception and Judgment," with John Little (June 1986)

• ORSA/TIMS Marketing Science Conference, Dallas, TX, "A Pricing Model Based on Perception Theories and its Testing on Scanner Panel Data," with John Little (March 1986)

Invited Presentations and Participation

- MIT Global Start Up Workshop, Annual Conference, March 2016
- Tata Institute of Social Sciences, March 2016
- MIT Asia School of Business, February 2016
- DAV College, Jalandhar, India, September 2015
- Academy of Marketing Science, Bari, Italy, July 2015
- AMA-Sheth Doctoral Consortium, January 2015
- Harvard Conference, Harvard Project for Asian and International Relations, February 2014
- "Ravensburger Industriegespräche", Ravensburg, Germany, October 2013
- International University of Japan, Japan, September 2013
- Bhagwant University, Ajmer, July 2013
- Rutgers University, NJ, June 2013
- Birla Institute of Technology, Mesra, May 2013
- Research Institute of Health Sciences and Management, International Conference, Pune, February 2013 Meghe Group of Institutions, International Conference, Nagpur, February 2013
- Tata Institute of Social Sciences, Mumbai, February 2013
- International Conference on Engineering and Technology Management, NMIMS University, Mumbai, Sponsored by IEEE, January 2013
- International Conference on Governance and Public Service Transformation, Dhaka, Sponsored by UNDP, December 2012 (Invitation only conference)
- International Conference on Development, Indira Gandhi Institute for Development Research Silver Jubilee Conference, Mumbai, December 2012
- International Conference on Blood Pressure and Hypertension, NMIMS University, Mumbai, December 2012
- Consortium of Students in Management Research (COSMAR), Indian Institute of Science, Bangalore, November 2012
- Usha Pravin Gandhi College of Law, Mumbai, August 2012
- Academy of Indian Marketing-American Marketing Association Sheth Foundation International Conference on "Innovation in Marketing for Emerging Markets," Bangalore, July 2012
- Inaugural Academy of Indian Marketing-American Marketing Association Sheth Foundation, Doctoral Consortium, Bangalore, July 2012
- Glen Urban Festschrift, MIT, Cambridge, June 2012
- National Assessment and Accreditation Council Conference at Nirma University, India, May 2012 (Invitation only conference)
- Sustainability Seminar Series, Earth and Environmental Studies, Montclair State University, April 2012
- Higher Education Forum, India, March 2012
- Tata Institute of Social Sciences Platinum Jubilee Conference, Mumbai, February 2012
- NMIMS University, Mumbai, December 2011
- Amrita University, Coimbatore, March 2011
- Kazakhstan University of Economics, Management, and Strategic Research, September 2010
- University of Economics (Kazakhstan), September 2010
- City University of New York, May 2010

- George Mason University, April 2010
- University of North Texas at Dallas, April 2010
- Indian Institute of Management, Bangalore, January 2010
- Indian Institute of Health Management Research, Jaipur, January 2010
- Great Lakes Management School, Chennai, January 2010
- S.P. Jain Management Institute, Mumbai, December 2009
- Aberdeen Business School, Scotland, November 2009
- John D.C. Little Festschrift, Ann Arbor, MI, June 2009
- Vienna University of Economics and Business Administration, Vienna, March 2009
- Newcastle Business School, UK, December 2008
- Florida Gulf Coast University, December 2008
- Eastern Michigan University, Michigan, February 2008
- Alliant International University, California, January 2008
- Indian Institute of Management, Bangalore, December 2007
- University College Dublin, Ireland, May 2007
- Frankfurt School of Management and Finance, April 2007
- Suffolk University, March 2007
- London School of Economics, February 2007
- Loughborough University, U.K., September 2006 and January 2007
- Indian Institute of Management, Bangalore, December 2006
- Tongji University, China, October 2006
- New Jersey Institute of Technology, February 2006
- Jiangxi University, China, 2001-2006
- Metropolitan College of New York, June 2006
- Jain Group of Institutions, Bangalore, April 2006
- Sadhana Center for Management and Leadership, Pune, April 2005
- MIT Annual New York Dinner (Lester Thurow, Stewart Myers, Andrew Lo and Simon Johnson), 2003, 2004, 2005 and 2006
- MIT Sloan Convocation, 2003, 2005
- MIT Exponential Celebrations: Seminars and Discussions, 2003
- Chinese Culture University, December 2000 and November 2001
- Yeshiva University, December 2000
- Illinois Institute of Technology, November 2000
- Westminster College, June 2000
- State University of New York at Stony Brook, June 2000
- University of Illinois at Chicago, May 2000
- New York Institute of Technology, April 2000
- Ohio University, January 2000
- University of Missouri, March, 1999
- Cleveland State University, March 1999
- Fletcher School of Diplomacy and Law, February 1999
- McKiney Economic Development, February 1999
- University of California, Riverside, March 1998
- University of Houston, November 1997
- IEEE-Engineering Management Conference, Fall 1997

- Texas Faculty Consortium, SMU, October 1997
- Boston University, January 1997
- New Products Development Conference, The Wharton School, May 1995
- The MIT World Economy Laboratory Conference, Washington, D.C., April and October 1995
- Rice University, April 1994
- Empirical Generalizations in Marketing Workshop, The Wharton School, February 1994
- International Executive Development Center, Kranj, Slovenia, June 1993
- University of California, Davis, December 1989
- Vanderbilt University, October 1989
- National Cash Register, Akron, Ohio, June 1988

Other Interest: Poetry Writing (Representative Listing)

- "Offerings," A collection of poems, 2005
- "Now You See and Now You Don't," The National Library of Poetry, August 1995.
- "The Festivities of Life," The National Library of Poetry, August 1996.

TEACHING

Master's Theses

- MBA Thesis Reports, Chair, International University of Japan, 2013-2015.
- MBA Written Thesis Committee(s), and MBA Matriculation Oral Examination Committee(s), New York Institute of Technology, Supervisory professor (as Academic Director of MBA programs), 2000-2010.
- MBA and MS Written Thesis Committee(s), The University of Texas at Dallas, Supervisory professor (as Director of Master's programs), 1995-2000.

Undergraduate, Master's, Executive, and Doctoral Education Courses

Interdisciplinary	Competitive Strategy; Consumer Behavior; E-Commerce, Internet
Advanced Courses	Marketing and Technology Marketing; Learning Organizations; Managing
	Innovation; Modeling; Media Education and Marketplace; Media Arts and
	Sciences; Economic and Public Policy and Analysis; Growth Models

International Studies Area Studies: Russia, Southeast Asia, and South Asia

Cross-Cultural Promotion

International Business, International Marketing, World Trade and Services

Marketing and Distribution Management; Principles of Marketing;

Marketing Research and Advanced Marketing Research;

Product Management; Marketing Engineering; Customer Relations Management; Marketing Communications and Public Relations

PhD Seminars Modeling; Marketing and Competitive Strategy; Applied Multivariate

Methods; Economic and Public Policy

Executive Education Business Strategy; Business Policy; Economics of Public Sector; Health

Care Administration; Medical Management; Quantitative Methods

EXPERIENCE and LEADERSHIP in GLOBAL ACTIVITIES (1990-2000)	
1991-2000	Directed and organized study programs in St. Petersburg, Russia and Asia (China,
	India, Malaysia, Singapore, Vietnam) at The University of Texas at Dallas
2000-2006	International Workshop Programs in China, Germany, Russia
1992-1996	Woodrow Wilson Center for International Scholars, Washington, D.C.
1993	Seminar for mid-level European executives on product and innovation management at
	the International Executive Development Center Kranj, Slovenia.
1990-1993	Lectures on management, marketing and approaches to privatization, St. Petersburg,
	Chibaksara, and Ivanovo, Russia
1992	• Lectures on Business Management in Estonian Business School, Tallin, Estonia
	• Seminars on issues confronting transition to market economy and privatization, St.
	Petersburg Education Center, St. Petersburg Technical University, Ivanava
	Technical University, and the City Councils
	• Seminars on "How to Do Business with the US" to Soviet business leaders at the
	Leningrad Technical University, St. Petersburg,
	• Seminars in Ivanava, Furmanova, Kineshma, Vichuga, Shuya and Teikovo, Russia
1991	Lectures to Soviet business persons on the first principles of businessmarketing,
	management, finance and product management at the Leningrad Education Center.
	Consultation with the Economic Reform Committee of the Leningrad City Council on
	(1) encourage US businesses to invest in Leningrad, (2 develop a Free Trade Zone, and
	(3) increase the export of Soviet goods
Other Relevant	t International Experience
1993-1995	Facilitated the founding of Russian American Graduate School of Management, St.

Petersburg.

1988-1991 Member, Editorial Board, India Abroad (New York)

Language Skills

Hindi; Russian; Sanskrit; and Tamil (Rudimentary Japanese)

REPRESENTATIVE CONSULTING COMPETENCIES AND ACTIVITIES

Expert Witness and Testimony in Arbitrations and Court Litigation **Competencies**

Organizational Development and Design, and Building Learning Organizations

New Product Design and Development

Product and Market Entry Strategy

Pricing, and Advertising and Communication Strategy

International Business and Strategy: Market and Product Development Strategies.

Education: Executive Education, and Curriculum Design and Development

Clients and **Projects**

Consulting Firms and Law Firms for Expert Witness Testimony (recent testimony have been in the areas of Higher Education, Energy, Healthcare and Pharmaceutical, and Telecom). Expert Testimony provided in: Investigations of 701-TA-514 and 701-TA-1250 by International Trade Commission; Arbitration of UTE v. ZTE; False Claims litigation by US Department of Justice; Fox Broadcasting v. Dish Network

MIT's Asia School of Business Tata Institute of Social Sciences

The Central Bank of Armenia

NTT, Japan: Marketing Strategy

Globis University, Japan: Curriculum and Global Strategy

Baden-Wuerttemberg Cooperative State University, Germany (Specialist-Visitor)

Montclair State University, NJ (Specialist-Visitor)

Signion Systems, Inc.: Board Member.

Park Place Group, New York: Business Strategy Rebel Digital, New York: Acquisition Strategy

Deloitte and Touche: Product strategy.

UNext and Cardean Learning Group: Curriculum Design and Development for

International Marketing and Health Care Administration.

IPGEN: Product and Marketing strategies.

LIQUIDCD.COM: Business and Market Entry strategy

Booz-Allen & Hamilton: Innovation and Growth Strategies.

Texas International Education Consortium: Curriculum and organization design.

Worldlink, Inc.: Marketing strategy.

Axes Technologies, Inc.: Senior Advisor, Business Development.

Raytheon TI Systems: Market Forecasting and Pricing Strategy.

Bruton Information, Inc.: Pricing Strategy for Internet service.

Ritzman Group, Inc: Pricing Strategies for Consumer Package Goods.

Nortel: Market Entry Strategies in Telecommunication Industry.

Iridium, Inc.: Market Entry Strategies for Telecommunication services.

Texas Instruments, Inc: Telecommunication Strategies, executive seminars.

Sega: Advertising Strategies for Sega.

Audience Research and Development: International Markets Entry Strategies.

Bankston Nissan dealer: Customer satisfaction and store traffic.

Rockwell International: Introduction of new telecommunication product to the oil and gas exploration industry.

International Executive Development Center in KRANJ, Slovenia: Seminars on Product and Innovation Management.

Consultant to CHIBAKSARA Republic, Russia: Issues of privatization.

Digital Equipment Corporation: Executive seminars on International Business.

Consultant to the Economic Reform Committee of the Leningrad City Council:

Encouragement of US business investments in Leningrad, and development of a Free Trade Zone.

AT&T: Executive seminars on New Product Development in High Technology Markets.

General Foods: Empirical modeling in beverages market, and estimation of price elasticity.

Northern Telecom: Marketing executive seminars.

Oxy Chemical: Pricing Issues.

American Airlines: Demand Forecasting and Logit Choice Modeling.

International Data Corporation: Forecasting Mainframe Computer Sales.

NCR: Executive seminars on the Impact of Technology on Service and Manufacturing Industries, Retailing, and Marketing.

NERA: The effect of advertisement on cigarette demand

MIT ACTIVITIES AND RECOGNITION

Service as an Alumnus

President and President-Elect Global MIT South Asian Alumni Association (MIT SAAA), 2010 -

MIT Nominating Committee on Corporation Visiting Committees, 2005-08 1994-97

MIT National Capital Campaign Committee: Goal \$2.0 billion, 1998-2004

MIT National Alumni/ae Association, Member, Board of Directors, 1997-2000

MIT Pre-Orientation Program for Graduate Students from India, 2012-2015

MIT Technology Day Committee, 1997-2000

MIT Enterprise Forum Board, 1997-2003

MIT Enterprise Forum at Dallas, Co-Chair and Executive Committee Member, 1996-2004

Dallas/Fort Worth MIT Club President, Director of Finance, Vice President for

Programs, 1990-1996

Global MIT South Asia Alumni Association, 2006 -

MIT Student Alumnus Mentor and Interviewer, 1999 –

Service as a Student

MIT Corporation Joint Advisory Council

MIT Council on Graduate School Policy

MIT Graduate Students Council MIT Undergraduate Advisor

MIT Colloquium Committee

Harvard-MIT Cooperative Society Board

Recognition

Harold Lobdell Award by MIT for outstanding service to the Institute, 2002

SCHOOL AND UNIVERSITY COMMITTEE ACTIVITIES

New York Institute of Technology

- University Senate
- University Accreditation and Assessment Committee
- University Curriculum Committee
- University Distance-Learning Committee
- University Library Committee
- School of Management Dean's Council
- School of Management Personnel Committee
- School of Management Curriculum Committee
- School of Management Library Committee
- School of Management Accreditation and Assessment Committee
- School of Management Research Committee

The University of Texas at Dallas

- University Accreditation Committee
- University and School of Management Strategic Planning Task Forces
- University Steering Committee, Cecil and Ida Green Center for Science and Society
- Core Committee for the Support of Women and Minorities
- Faculty Advisor for the Undergraduate Program Studies
- University Enrollment Management Task Force
- University Committees and Task Forces:
- University Faculty Senate
- University Curriculum Committee
- University Assessment Committee
- University Strategic Planning Taskforce

- University Core Committee for the Support of Women and Minorities
- University Committee on Committees
- University Committee on Educational Policy, Vice-chair
- University Committee on Faculty Standing and Conduct
- University Library Committee
- University Core Curriculum Committee
- Search Committee for the Dean of School of Management
- Commencement Committee
- School Academic Planning and Policy Committee
- School Personnel Committee
- School Curriculum Committee
- School Doctoral Program Committee
- School External Development Committee
- School Executive Education Committee
- School Masters Program Review Committee, Chair and member
- School Masters Admissions Subcommittee, Chair and member
- School Medical Management Program
- School Undergraduate Program Committee
- School Library and Facilities Committee
- School Ad Hoc Distance Learning Committee
- School Scholarship Committee
- School of Management Magazine Editorial Committee
- School TA Supervision Committee

COMMUNITY INVOLVEMENT

Public Policy Activities

Presentations to States of Gujarat and Bihar: Enhancing Research

Productivity and New Pedagogic Tools

Texas State Strategic Economic Development Planning Commission

Texas Competitive Government Taskforce

Texas Lyceum Board, Dallas County Child Welfare Board, and Dallas County Public Health Advisory Committee (appointed by the Dallas

County Commissioners)

Dallas Assembly – Public Policy Think Tank

<u>Appointments of Mayor</u>: School to Careers Committee, Dallas Workforce Commission; Summer Youth Program Steering Committee, and Census 2000 Committee; and Dallas Workforce Commission: School to Careers

Committee

Community Activities

Boards

Bombay Management Association, Consulting Editor, Journal Greater Dallas Indo-American Chamber of Commerce, Executive

Committee and Board Member

Greater Dallas Asian American Chamber of Commerce, Executive Committee Member & Board Member, Bylaws Committee, and Chair, Community Affairs, Legislative Affairs & Strategic Planning Committees

Greater Dallas Community Relations, Board Member Literacy Volunteers of America-Dallas, Board Member Leadership Dallas Alumni Association Board Member North Texas Volunteer Center, Board Member

The Writer's Garret, Board Member.

WordSpace, Steering Committee.

Texas Chamber Music Ensemble, Board Member

Our Brother's Keeper, Board Member

Leadership Dallas Alumni Board Member and Curriculum Committee

Richardson University Lions Club, Founding Member, Vice President and

President

Lions Sight and Tissue Foundation Lifetime membership

Committees

Facilitator, Ford Community Development Program, Dallas, Texas

Greater Dallas Chamber of Commerce, International Trade Task Force.

Greater Dallas Chamber of Commerce, Committee on Healthy Community.

City of Dallas, Market Place Creation Steering Committee

Dallas 2012 Olympics Committee

Venture 98: Southern Dallas Business Plan Competition

Member, The Crescent Club, Dallas

Dallas Friday Group

Dallas Council of World Affairs

Greater Dallas Planning Commission

Sustaining Member, Americares

United Way: Venture Fund Grant Committee

Dallas Police Chief's Community Advisory Committee

Presbyterian Healthcare System Forum

North Central Texas Council of Governments: Strategic Planning Taskforce.

Associate Member, George Bush Presidential Library and Museum Presidential Exploratory Committee of Governor George W. Bush

Texas Asian Advisory Board of Vice-President Albert Gore