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Recent Publications

Books

Kachwala, T., Prajapati, D. B. A. (2011). Study of Impact of Quality Management Practices in Select Indian Service Companies. Dudweiler Landstrabe - Saarbrucken: LAP Lambert Academic Publishing GmbH & co.. <http://www.lap-publishing.com>

Mukherjee, P. N., Kachwala, T. (2009). Operations Management & Productivity Techniques (1st ed., vol. 1, pp. 432). Delhi: PHI Learning Pvt. Ltd..

Refereed Journal Articles

Kachwala, T. T. (2015). Factors influencing Total Service Quality, *Advances in Management*, 8(4), 03-11. www.worldresearchjournals.com

Kachwala, T. (2014). Total Quality Management in Banks, *SS International Journal of Business and Management Research*, Vol. 4(Issue 4), Page 33 - 52. Available on Line at www.ssirn.com

Kachwala, T. (2014). Total Quality Management in Hospitals, *Zenith International Research & Academic Foundation (ZIRAF)*, Vol.6(6)(Issue 6), Chapter 17, Page 196-209. www.zenithresearch.org.in (Through Cabell)

Tohid Kachwala & CD Sreedharan (April 2014), Research paper on “Foreign Aid in India – A Critical Study” published in *Zenith International Journal of Business Economics and Management Research*, ZIJBEMR Online ISSN 2249-8826 – Vol.4(4) Issue 4, Chapter 12, Page 92-104, April 2014, Impact factor 0.503

Tohid Kachwala & Amit Bhadra (April 2014), Research paper on “Challenges in Productivity Measurements & improvements in service organization” published in *Excel International Journal of Multidisciplinary Management Studies*, EIJMMS Online ISSN 2249-8834 – Vol.4(4) Issue 4, Chapter 12, Page 104-116, April 2014, Impact factor 0.526.

Amit Bhadra & Tohid Kachwala (March 2014), Research paper on “Impact of CSR on Business” published in *Excel International Journal of Multidisciplinary Management Studies EIJMMS Online ISSN 2249-8834 – Vol.4(3) Issue 3, Chapter 15, Page 144-160, March 2014, Impact factor 0.526.*

Tohid Kachwala & Amit Bhadra (March 2014), Research paper on “JIT – An Agenda for Action” published in *SS International Journal of Economics and Management*, Online ISSN 2231-4962 – Vol.4, Issue 2, Page 68-80, Social Science International research network, online at www.ssirn.com, March 2014

Kachwala, T. (2010). RFID – Adoption, Benefits, Challenges & Management Implications. VNSGU Journal of Management and Administration, II(2), 20-34.

Kachwala, T. (2009). Total Quality in Management Education Institutes. VNSGU Journal of Management and Administration, I(1), 1-22.

Kachwala, T., Prajapati, B. A. (2008). A critical study of Service Quality in Hospitals from Customer's (Patient's) point of view. Bharati Vidyapeeth University's IMED Journal of Management and Social Research, I(1), 79-94.

Kachwala, T. (2008). Focus Article on Production Planning & Control. Rubber India, All India Rubber Industry Association, LX(6), 57-59.

Kachwala, T., Prajapati, B. A. (2008). Research on Basic Service Quality Characteristics. Quality Management Practices, Excel Books, 1(1st Edition), 627 - 636.

Kachwala, T., Prajapati, B. A. (2007). Doctoral Dissertation Abstract of Dissertation Title: A Study of Impact of Quality Management Practices in Select Indian Service Companies. AIMS International Journal of Management, I(3), 237. www.aims-international.org

Kachwala, T. (2007). Focus Article on Theory of Constraints (ToC). Rubber India, All India Rubber Industry Association, LIX(5), 43-46. info@allindiarubber.com

Kachwala, T., Prajapati, B. A. (2006). Service Quality Measurement in Management Education Institutes. The ICFAI Journal of Operations Management, V(4), 35-52. www.icfaipress.org

Kachwala, T., Prajapati, B. A. (2006). Service Quality in Hotels from Customer's (Guest) point of view. The International Journal of Management Sciences, II(1), 112-148. www.shivaims.com

Kachwala, T., Prajapati, B. A. (2006). Service Quality in Banks from Customer's point of view; in Strategies of Winning Organizations. Strategies of winning Organization - EXCEL BOOKS, 1(1st Edition), 549 – 572.

Other

Kachwala, T. (in press). Micro Finance and its socio-Economic impacts, Kadi Sarva Vishwavidyalaya.

Kachwala, T. (in press). In John Thompson (Ed.), The Decision Processes of Pragmatism's Abductive Inference. Horizon Research Publishing, USA: Universal Journal of Management. <http://www.hrpub.org>

Monographs

Kachwala, T. (2004). In Dr. Vasant Patankar (Ed.), Quality Management (Paper 9 ed., vol. 1, pp. 27 pages). Mumbai, Maharashtra: NMIMS Knowledge Management Series. www.nmims.edu

Kachwala, T. (2003). *Optimizing Models in Operations Research*. Mumbai, Maharashtra: NMIMS Knowledge Management Series.

Kachwala, T. (2003). *Production Management - Revised*. Mumbai, Maharashtra: NMIMS Publication - Distance Learning.

Kachwala, T. (2003). *Quantitative Methods in Management*. Mumbai, Maharashtra: NMIMS Publication - Distance Learning.

Kachwala, T. (2003). *Inventory & Distribution in Supply Chain Management* (pp. 5 chapters). Mumbai, Maharashtra: NMIMS Publication - Distance Learning.

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Kachwala, T., Bhadra, A. (2014). JIT: An Agenda for Action. *SS International Journal of Economics and Management / Social Science International Research Network*, 13. Cabell's Directory