



We Care: Civic Engagement Internship Journey (2019-20 – 2023-24)

(Full Time MBA Program)
SCHOOL OF BUSINESS MANAGEMENT, NMIMS



We Care: Civic Engagement Internship GENESIS



Global Events & Impact on India

- World's nations adopted the Millennium Development Goals (MDGs) in 2000 to combat poverty and address social inequities
- The 2008 Global recession increased the challenge of meeting the MDG targets.
- Inequities in income, health, education, and other dimensions of human development widened in India.

Local Mandates

- Climate change crisis, social unrest, and demand for transparency moved ESG issues from the periphery to the core of business decision-making. Increasingly the demand to recruit socially adept managers was on the rise.
- Government of India mandated businesses to shift their focus from merely earning profits to sustaining the planet.

SBM's Philosophy & Action

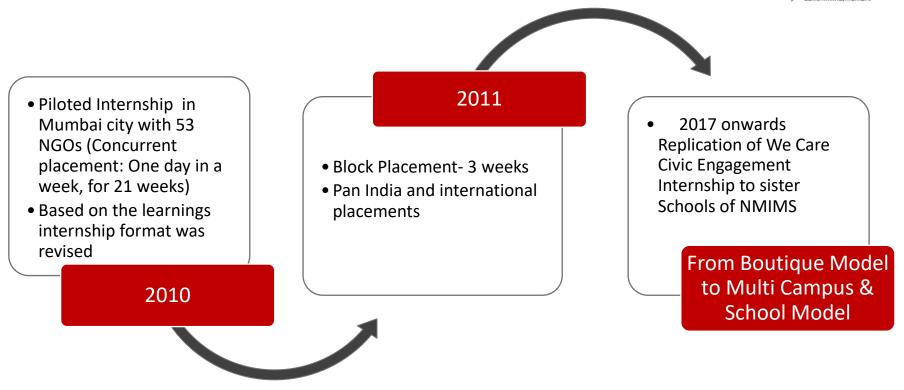
- Mission: Create 'Transformational leaders' who can promote innovative ideas and creative solutions to address issues of poverty, social inequities, climate change, etc and contribute to build an inclusive and sustainable world.
- To embed a more robust and critical kind of scholarship to incorporate the sustainability dimension in their thought process, besides having specialized courses in CSR also integrated sustainability aspects in various courses of MBA program.
- To have an orientation of reality and enhance the sustainability perspective it was decided to formally engage students to address the social agenda
- SBM incorporated a three-week 'We Care: Civic Engagement' internship in the first year of its full-time MBA program.

Internship Location • Students are placed for three weeks in social sector organizations their hometowns at pan India level, and international students are placed in their own countries. In the duration of the internship students contribute 7-8 hours daily and work on projects aligned to multiple SDGs.



We Care: Civic Engagement Internship JOURNEY





The We Care Civic Engagement Internship Journey across a decade has many stories, some told, some perhaps yet to be discovered. The internship conjures images of a different India, innovative field work, animated discussions, and above all spirit of camaraderie and inclusion.

The internship has given our students an opportunity to enhance their sustainability perspective, inculcate values of compassion, inclusiveness, resilience, integrity and capabilities to build socially responsible businesses and create stakeholder value.



We Care: Civic Engagement Internship OBJECTIVES



To foster analytical skills among students to analyze the root causes, existing solutions, and cascading impacts of social issues on society and business.

To create abilities to be socially sensitive and inclusive.

To develop skills to apply management logic and technical and critical thinking in proposing innovative solutions to address social issues.



We Care: Civic Engagement Internship INSTITUTIONAL ARRANGEMENTS







Jasani Centre for Social Entrepreneurship & Sustainability Management

CORE TEAM

Two Faculty Members, One Community Development Manager, One Community Development Officer, & One Research Associate

PARTNERSHIPS

500 + NGOs/NPOs, 50 + CSR Departments & Regional Government Departments

MENTORS

Faculty mentors: 50+ (One faculty: 12 to 15 students)

Organizational Mentors-One per Organization

INSTITUTIONAL FINANCIAL SUPPORT EXTENDED FOR

Civic Engagement related events- Poster Presentation, Documentary Competition, Photo story Competition & Annual We Care: Civic Engagement Anthology Publication



Process/Method Adopted



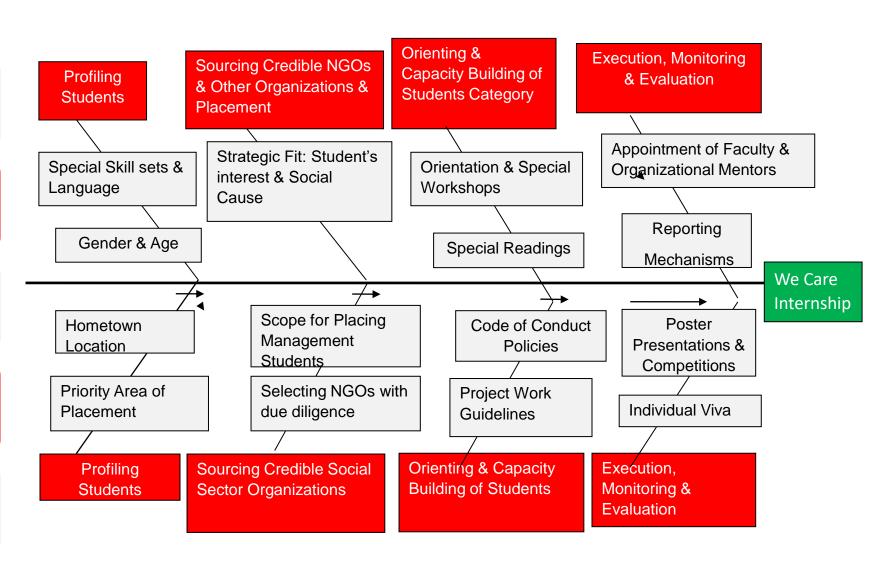
Profiling students, sourcing credible internship organizations, matching their skill sets & geographies to the requirements of internship agencies

Orienting and developing capacities of students to intern with the social sector organizations

Appointing faculty and organisational mentors

Execution, monitoring and assessment of internship

Poster Presentation, Allied competitions & We Care: Civic Engagement Anthology





We Care: Civic Engagement Internship TIMELINE



Internship Execution : Schedule of Tasks		April		May		'	June			July			August		September		er	October		N	November		December		January		У	February		ſ	March		April			
Planning																																				1
Designing We Care Guidelines for SRB																																				
Initial Planning																																				
Pre Internship Activities																																				1
Sourcing Internship Organizations																																				1
We Care Orientation Workshops																																				
Collating Student Details			П																																	
Sourcing Students' CVs																																				1
Placement Process																																				
We Care Code of Conduct, Report Submission Guidelines: Designing & Dissemination																																				
Appointment of Faculty Mentors																																				1
Internship Execution																																				1
Post Internship Activities:			П																																	1
Feedback From Students			П																																	
Feedback From Organizations																																				
Poster Presentation																																				
Post Internship Internal Assessment																																				
We Care Annual Report																																				



We Care: Civic Engagement Internship YEAR-WISE INFORMATION



YEAR	TOTAL NUMBER OF STUDENTS	TOTAL INTERNSHIP ORGANIZATIONS	TOTAL MAN-HOURS CONTRIBUTED BY STUDENTS
2019-2020	675	288	96,827
2020-2021	649	233	1,34,003
2021-2022	698	275	96,103
2022-2023	669	272	87,880
2023-2024	1,009	363	1,50,908
TOTAL	3,700		5,65,721



We Care: Civic Engagement Internship GEOGRAPHIC SPREAD



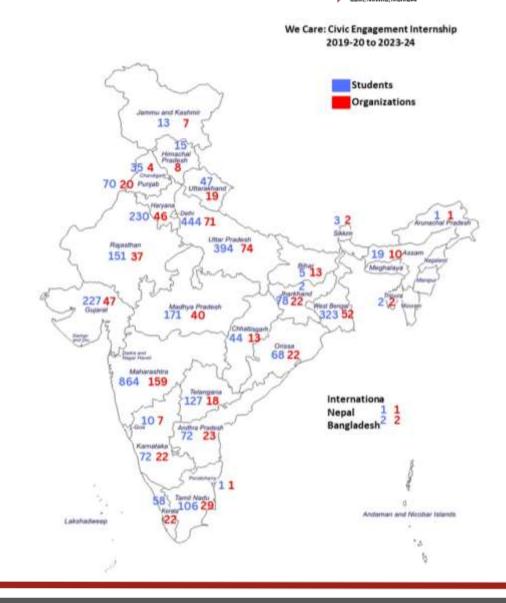


Total students placed: 3,700

Across: 25 States & 4 Union Territories

International Placements

Kathmandu (Nepal) & Dhakka (Bangladesh)

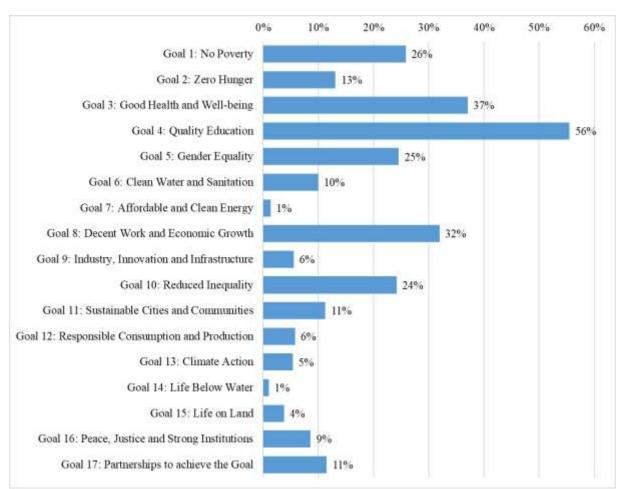




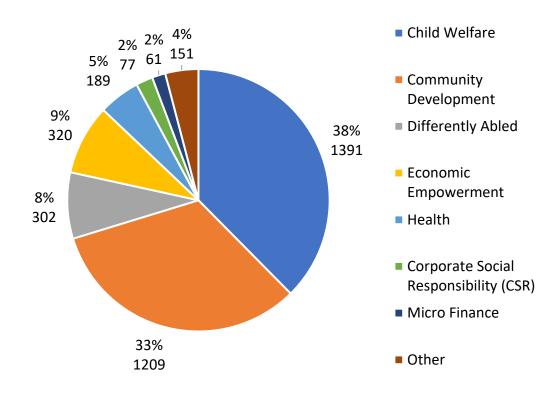
SECTORAL SPREAD & PROJECTS ALIGNED WITH SDGS



SDGs: 2020-2024



Number of Students Interned: Across Various Social Sector Organizations (2020-2024)





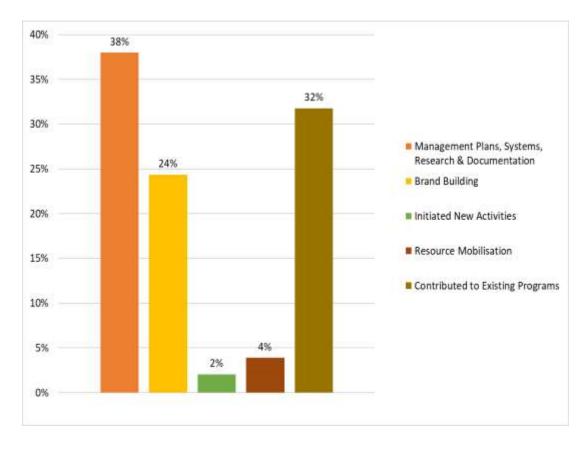
PROJECT WORK: THEMATIC AREAS





Examples: Project Work

Cumulative: 2019-20 to 2023-24



Management Plans, Systems, Research & Documentation

- Drafting Policies: HR, Volunteer Management, Inventory Management
- Digitalizing Data Management & Reporting System, Developing Apps
- Developing Plans: HR, Marketing, Financial Resources, B-Plans for livelihood support, Budgets etc.
- Research: Program related research (beneficiary satisfaction, gap analysis, SROI, impact analysis etc.), impact of government schemes; CSR schemes; Waste Management, stakeholder mapping, competitor analysis
- Content Development: Educational Manuals, Finance Manuals, Annual Report

Brand Building

- Website Development
- Developing Promotional Material- Newsletters, Posters, PPTs, Audio Visual Aids
- Social Media Marketing

Initiated New Activities

- Developing Art Activities, Sports, Child Friendly Pedagogies, Soft skills for Adolescents
- Developing Community Incubation Centers, Career counselling
- Expansion of program to new geography

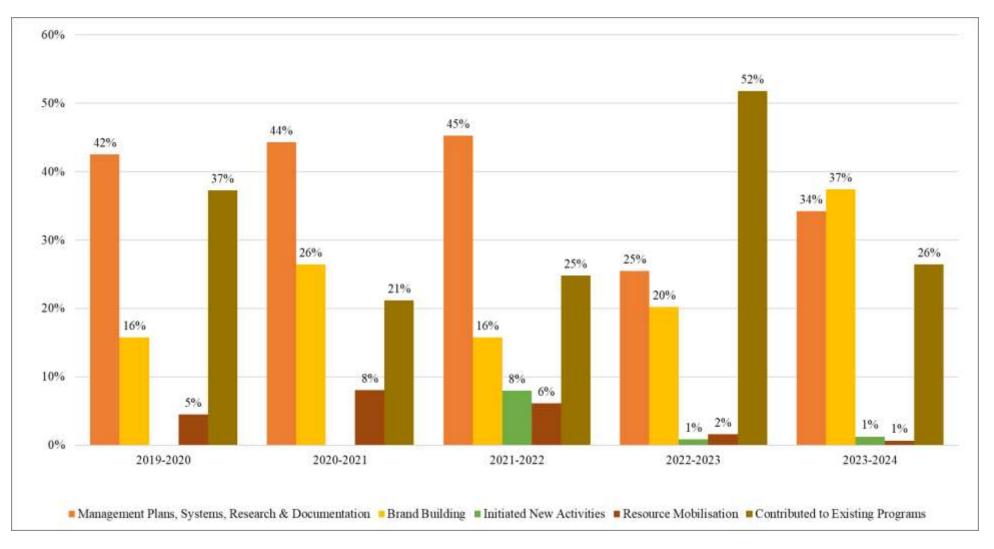
Resource Mobilization

- Drafting Project Proposals for Funding
- Raising Resources through Crowd Funding



PROJECT WORK: THEMATIC AREAS (Year wise)



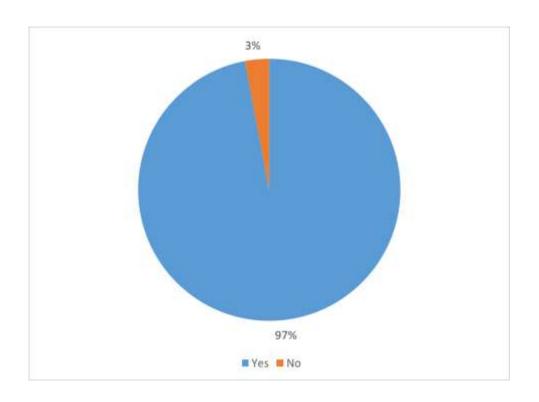




IMPACT: STUDENTS



Learning Experience (2019-2024)



We Care: Civic Engagement has developed capabilities of our students to be future generators of shared value. We are confident that they will work towards creating an inclusive and sustainable global economy.



IMPACT: VALUE ADD FOR STUDENTS



Knowledge

Issues of marginalized population, environmental degradation, community as a stakeholder, government policies, aspirations of the poor, role of social sector organizations and business in social change, etc.

Skills

Communication, analytical, critical thinking, problem solving, leadership, field research, data analysis etc.

Values

Compassion, inclusion, collaboration, integrity, social justice, social equity, etc.

Attitudes

Power of individual and collective action

Behavioural Change

Empathy, patience, accommodating diversity, empowerment, etc.









I developed a sense of empathy and appreciation for societal contribution in successfully navigating business environments. I realized how much-untapped potential is present in village children in terms of education and expressing themselves. If given proper guidance and resources, it will surely take them to greater heights. I learned of the positive impacts NGOs leave on society in general - be it generating livelihoods, imparting education, maintaining good health and hygiene, etc. - Kunal Sharma, Aarohan, Greater Noida (Uttar Pradesh) (2023-24)

I understood the importance of partnerships between organizations (NGOs and government or private players) to bring about a positive change. (Aarzu Wadhwa, Vishwa Ashraya Sansthan (VAS), Palampur (Himachal Pradesh) (2019-20)

The learning experience was beneficial as 'MBA' is all about business. However, this experience taught me to bind with the farmers who are key stakeholders in the economy of India.

Understanding farmers' problems and learning how to work in a village has added value to my life.

It also challenged my critical thinking abilities (2022-23)

VOICES OF STUDENTS

The internship project largely revolved increasing the program outreach, which helped me immensely improve my communication skills. (Suvigya Hairiya, Milaan: Be the Change, Lucknow, Uttar Pradesh, 2021-22)

I realized how good it feels to work for the social cause. Team-building activities helped me bond well with the students and staff. I will also take this as learning in my corporate career. Paridhi Agiwal, Jeevodaya, Itarsi (Madhya Pradesh) (2020-21)

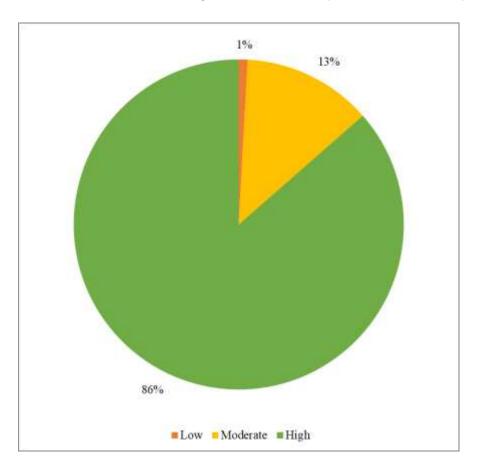




We Care: Civic Engagement Internship IMPACT: INTERNSHIP ORGANISATIONS



Satisfaction: Quality of Work (2020-2024)



Key Impacts: Strengthened service delivery systems, developed staff competencies to use technology, improved brand visibility, scaled reach and improved access to resources.



IMPACT: VALUE ADD FOR INTERNSHIP ORGANISATIONS





Strength

Strengthening of plans and systems (HR, MIS, Digitalization, Marketing, Brand building, Financial Management, etc.)

Resource Mobilisation

Fund raising through crowd funding, drafting proposals for funding support, collection of tangible resources(toys, laptops, books, etc.), mobilizing partnership with corporates

Developing Content

Website, social media, educational material, annual reports, case studies, audio visual aids, manuals for inventory management, finance management, etc.

Research

Field studies on sanitation, hygiene, maternal care, impact assessment of programs, competitor analysis etc.

Setting up new Initiatives

Community Incubation Centers, Livelihood support activities, Modules on soft skill, financial literacy, career guidance, etc.

Support

Support for project execution, transfer of technical skills to staff









The interns dedicatedly worked for the organization. They displayed exemplary performance in conducting surveys and gathered detailed information about the concerned areas and people facing disability. They also suggested innovative ideas for the upliftment of people with disabilities. One of the proposals also recommended a special line of business for the survival of disabled children. (2023-24)

Interns' contribution is vital in enhancing social media presence and exploring fundraising options available in it. Corporate-centric presentation for extending support for the construction of Ashadeep's permanent structure and exploring ideas will help strengthen Ashadeep's self-sustainable activities." (2022-23)

WORDS OF APPRECIATION FROM INTERNSHIP ORGANISATIONS

"All the interns performed the assigned tasks with a lot of finesse and professionalism. For the past several years, the contribution made by SBM interns has been amazing. It deserves applause and appreciation (Indian National Portage Association (INPA), Chandigarh 2021-22) Both the interns were instrumental in setting up the QR Scan for Google pay for our organization. They even aided with various proposal making and presentations for various projects of our organization. (Bal Bhavan Society, Vadodara, Gujarat, 2019-20)

The District Council had recently launched its Digital Library in Feb 2010. But later due to Covid-19, all activities were shut down. The interns helped the organization in gathering a lot of ideas and helped in organizing the data that is required in the library as it is a digital medium. They have helped in collecting so many online referral books and programs for the general public, and students will get a lot of help from these referrals. (District Child Welfare Council (DCWC), Ambala 2020-21)





We Care: Civic Engagement Internship IMPACT: OTHER STAKEHOLDERS





- Foster inclusive perspectives, expand the learning environment outside the classroom, and integrate theoretical perspective to sharpen the sustainability perspective.
- Development of intellectual capital
- Develop relevant case studies and research papers



- Mission Accomplishment
- Students perceive SBM as a place to demonstrate the power of education and its locus in building a sustainable society
- Recognitions and Awards from Industry Association for Experiential Learning Pedagogy and Contribution to the Social Sector
- 40 % of our alums are active employee volunteers
- Few have started their social enterprise: Examples: TEACH, Giving Circle, Sounds of Silence etc.



- We Care: Civic Engagement is a Game Changer
- Students have developed pro-poor perspectives
- Students are comfortable in adapting and working in diverse teams



We Care: Civic Engagement Internship ANTHOLOGY

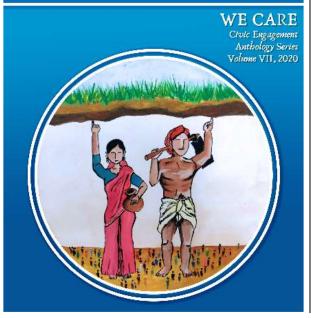




Anthology VII

NMIMS

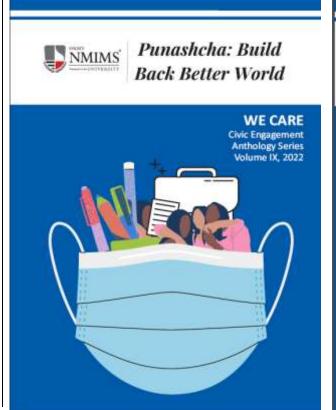
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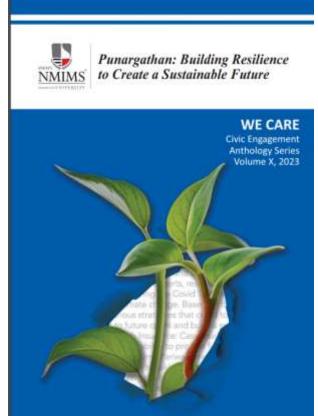
Anthology VIII



Anthology IX



Anthology X





We Care: Civic Engagement Internship AWARDS RECEIVED





Social Innovation Award-(Innovations That Inspire) conferred to us by Association to Advance Collegiate Schools of Business (AACSB)



We Care: Civic Engagement Internship Glimpses







Glimpses

















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DIRECTOR'S MESSAGE



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We Care: Civic Engagement Internship **Glimpses**











Made bio enzymes in a resourceful way





We Care: Civic Engagement Internship POST INTERNSHIP: POSTER PRESENTATION Glimpses

















We Care: Civic Engagement Internship POST INTERNSHIP: POSTER PRESENTATION Glimpses



















Kindly log on to

https://sbm.nmims.edu/we-care-civic-engagement

for Annual Reports on We Care: Civic Engagement & We Care: Civic Engagement Anthology

Social Media

- We Care Diaries: https://www.facebook.com/SRFNMIMS/posts/2141941722605775
- **Poster Presentation**: https://www.facebook.com/archanadeepakrao/videos/10157775244864457/
- Financial literacy program@ SBF: https://www.facebook.com/watch/?v=280843373373131
- **Dolphin Tank**: https://youtu.be/dt7vF8EFsPs
- Vidya Bridging the Digital Divide: https://www.youtube.com/watch?v=Vn2Ak9yDfhs